

## To whom it may concern

March 18<sup>th</sup>, 2015

### Important customer information – Product discontinuation announcement for the VSE IP camera series

Dear Ladies and Gentlemen

We like to notify you that the following camera family will be discontinued with a lead time of six months (beginning April 1<sup>st</sup>, 2015):

- **VSE IP**

A successor model is not planned. But you may opt to buy an agreed quantity within a set time frame.

Customized camera solutions are not affected by this announcement.

All customers with valid delivery agreements will benefit from continued delivery in the usual and agreed manner.

We certainly will continue to offer support for up to the specific firmware version. Please note that however this does not include firmware maintenance or bug fixes. The latest firmware version is available for download on our website under [Support > Downloads > VSE IP cameras](#).

**For the discontinued VSE IP cameras the latest valid firmware is the VSx firmware version 2.1.2.0.**

The product support by IDS will end as from October 2017.

For questions regarding last-time orders, please contact our sales team.

Kind regards from Obersulm  
Your IDS team

